

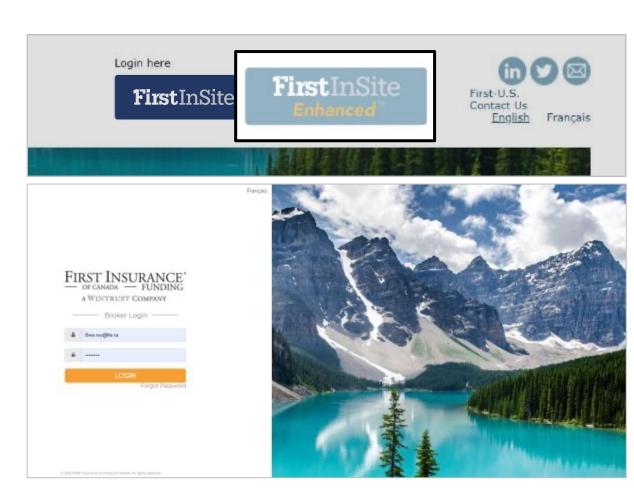
# Topics covered in this guide

- > Renewals
- Tips



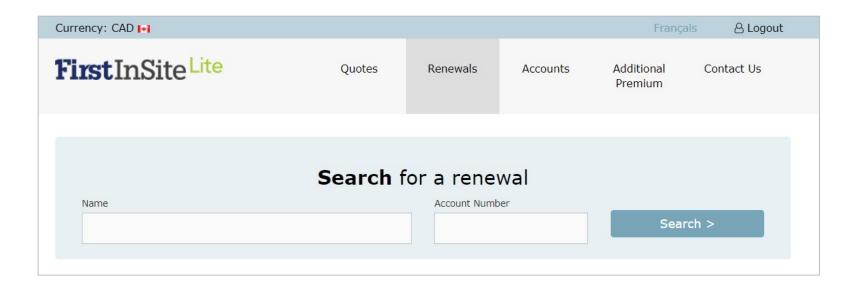
### Log in to First InSite Lite™

- Click on the First InSite Enhanced™ login button on the firstinsurancefunding.ca home page
- Login with your user name (email address) and temporary password provided in your welcome email

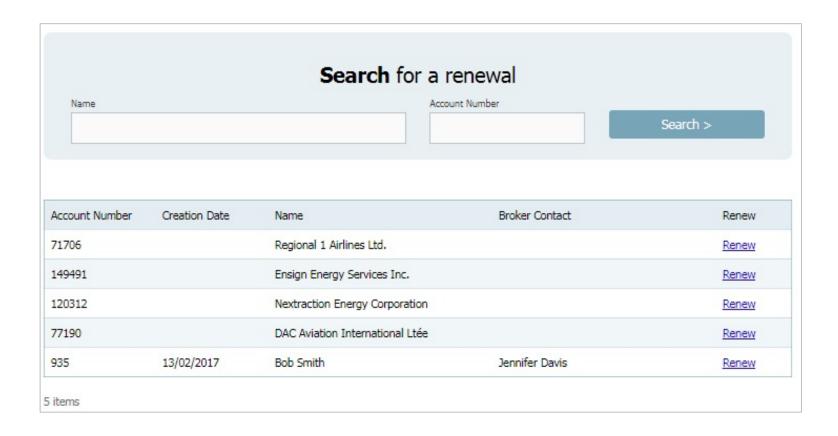




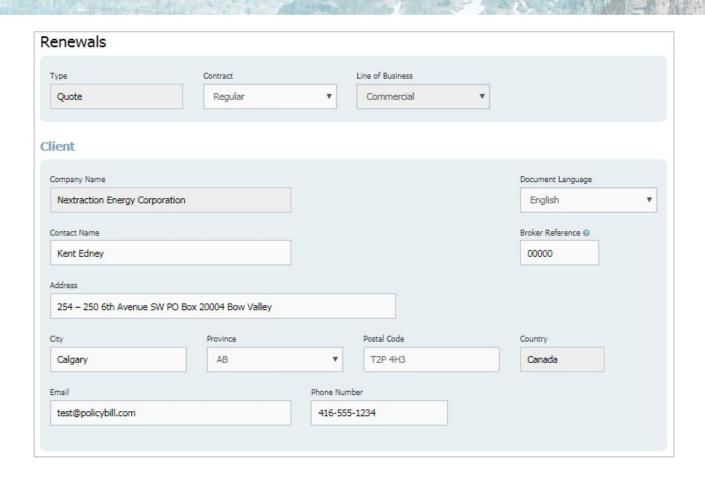
- > Click on **Renewals** in the top menu bar
- Search for a renewal by entering your client's name and/or account number



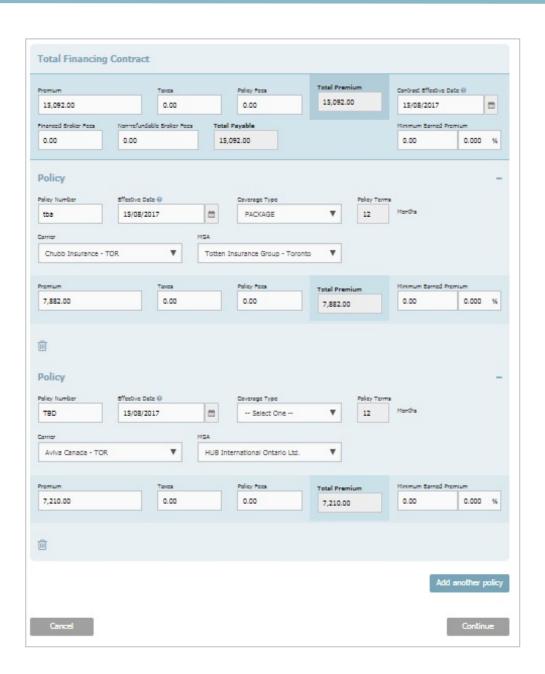
List of relevant accounts up for renewal will appear. Locate the account you wish to action and click **Renew** 



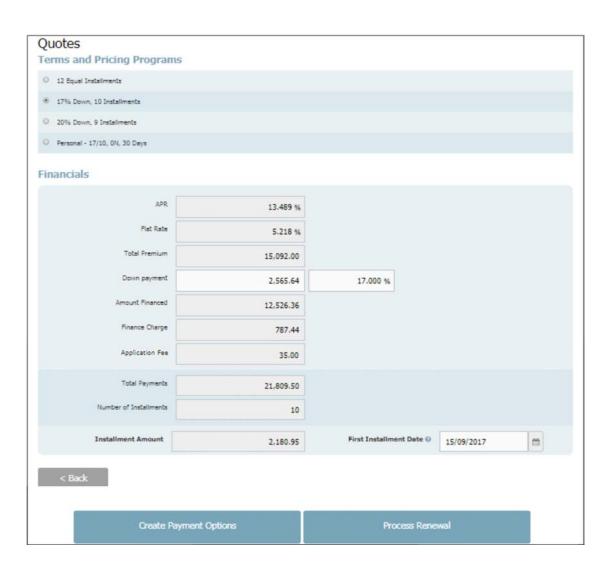
- The information from last year's contract will populate
- Review and update client information, if necessary



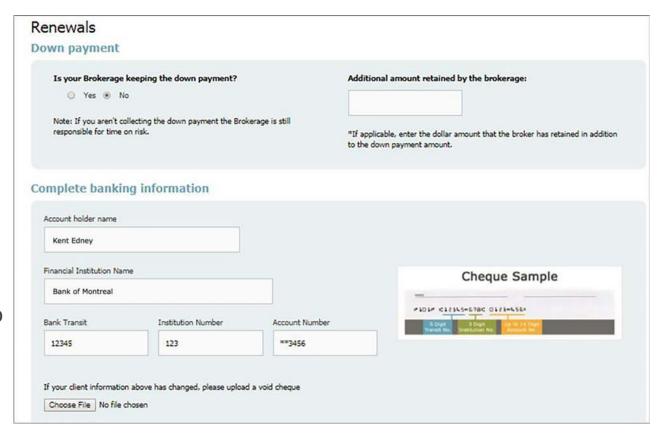
- Update the premium and policy details, if necessary
- > Enter the Effective Date
- Add another policy, if necessary
- Click Continue



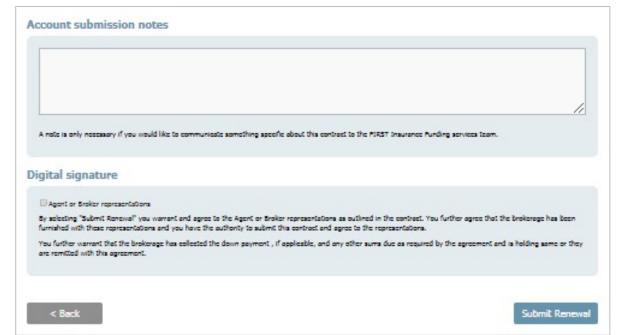
- Select the desired Pricing Program
- Edit the Down Payment, if necessary
- Edit the First InstallmentDate, if necessary
- Click Create PaymentOptions or ProcessRenewal



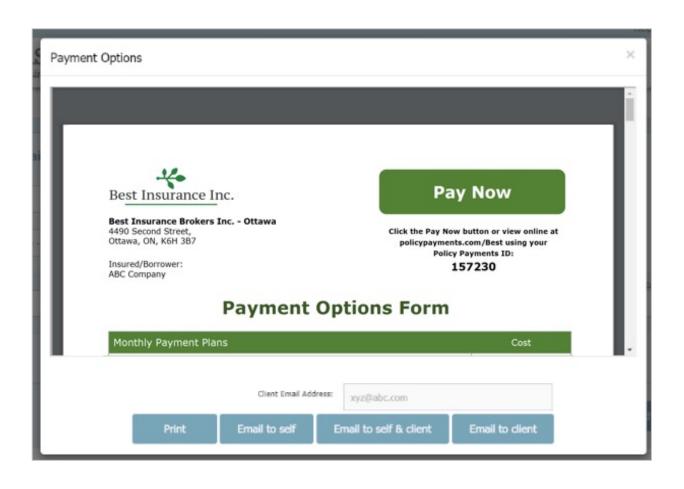
- FIRST Canada collects the down payment unless you select that you have already done so
- Update the banking information if it has changed since last year.
- You'll be prompted to upload your client's void cheque if banking details have changed



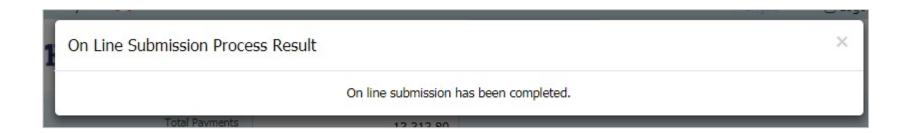
- Enter any account submission notes you wish us to be aware of
- Click to acknowledge the broker representations
- Click Submit Renewal



Click Print to print/save or x window to close



Upon closing the Payment Options window, you will receive a confirmation message that your on line submission has been completed



### Tips

- Your login is the same as First InSite Enhanced™ (your email address). If you're a new user, your login credentials will be emailed to you within 5 business days of training
- 2. After initial login you will be required to create a password. This password must be 8 characters and include numbers, special characters, lower and upper case letters
- 3. Replace any existing bookmarks with this URL: https://ficdn.first-quotes.com/Login
- Training guides, videos, and FAQs are available on our website – Visit First InSite Lite™ tab

### Contact us

1 888 232 2238

clientservices@firstinsurancefunding.ca

firstinsurancefunding.ca/contact-us

